

PPG meeting

Wednesday 17th July 6pm

Present : Ian Gutteridge, (Chair) Stella Gutteridge (Treasurer), Colin Johnson, Penny Hipkin, Dr Frank Tigchelaar, Kathy Foley (Practice), Karen Goult, Paula Bell, Enid Bright, Rachael Seakins, Pat Simpson, Margaret Worledge

Apologies: Theresa Banks, Jasmine Fulcher, Jane Chase

1. IG welcomed all to the meeting

Presentation by Gary Freeman – Wellbeing service – West Norfolk MIND

IG welcomed GF to the meeting and introduced him to the attendees. GF gave a 20 minute talk on what the service is able to offer and how to access it. Points covered:

Help with anxiety/depressions, low mood, sleep

Workshops offered for up to 25 people

Creative writing

Employment advisors

Psycho therapists

Cognitive behavioural therapy

Access in person/telephone/ skype

Age group : 16 year upwards

Complex cases are referred on to Chatterton House, adult community health team – in patient service

Thanks were given to GF from IG & Colin Johnson

Minutes of the previous meeting

The group felt that the previous meeting had been very positive, thanks given to Dr Mitra & KF. The minutes were signed off.

Matters Arising

Details of the chairs for the group to purchase were given to IG. A New practice staff contact for " message in a bottle" Alison Boykew. Alison will advise Ian as and when new stocks are needed.

Natalie Johnson to liaise with IG & Pippa Roberts re the cervical screening campaign. IG had already provided display materials that were in use and it had been suggested that the group could consider other ways, such as an awareness day that might encourage greater take up of this important programme.

QEH update

- Channel W is showing a weekly documentary of the procedures carried out within the Arthur Levin Day Centre.
- The CQC had published their latest report which was worse than the previous one, specific areas requiring attention: Radiology, A & E and End of Life care
- The League of Friends were donating £500,000 to a radiology software project which would allow x-ray to be accessed remotely by both primary & secondary care.
- The league has also donated monies to establish a scanning facility in house.
- Planning permission was being sort for an extension to the current A & E department.

Treasurers report

SG gave the following update:

- Reserve account balance: £72.65
- Current account balance: £1175.94
- Expenditure: PPG insurance : £147.60
- Total balance : £1100.99

Practice Report

- A new GP Dr Ajayi is joining the practice in late September
- Dr Robertson is leaving to join Southgates
- The practice is testing an online (text) consultation initiative
- Further consideration is being given to the use of volunteers in the practice to potentially work on DNA's and also operate a signposting service for social and voluntary services that might be of value to patients. KF is looking into insurance cover as the practice is now covered by a new provider. KF to liaise with IG once a response has been received.

Any other business

The new build was moving to full business case, funding was being sought from NHSE to support this, approximately £150,000.

IG reminded members that the next meeting is the AGM and that he awaits nominations for the chair, secretary and treasurer. He will also determine whether the existing officers will be willing to continue,

There being no further business the meeting closed at 8pm, the date for the AGM to be confirmed.